paypack

Datasheet

PayPack - Integrated Payment Processing Solution

Scale your business by using the power of Stripe right from within NetSuite

ORACLE NetSuite ⇄ stripe

Improve your OTC (order-to-cash) process by eliminating payment processing complexities and taking full advantage of available automation.

SuiteApp Highlights

Payment Links

Send secure payment links on quotes/ estimates, sales orders, invoices, and invoice groups.

Compliant Surcharging

Apply compliant, rule-based surcharges to offset payment processing fees.

Authorize Now, Capture Later

Secure funds at the point of sale and automatically capture payments upon fulfillment, ensuring you get paid before delivering goods and services.

Flexible Partial Payments

Accept prepayments and partial payments to seamlessly manage B2C and B2B order-to-cash workflows.

Data Orchestration

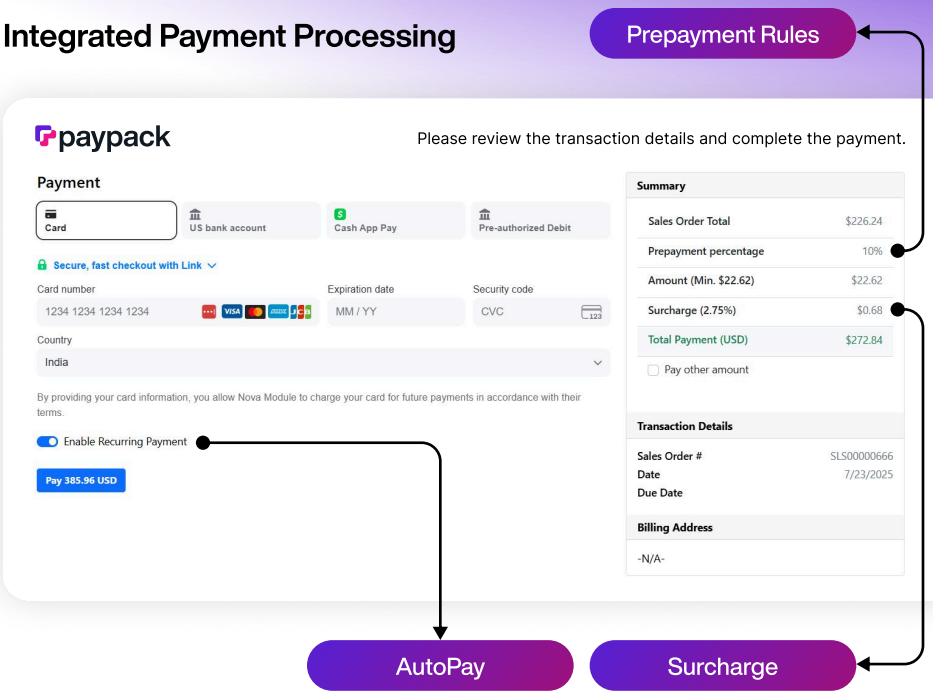
Maintain NetSuite as your single source of truth by automatically importing all Stripe data (invoices, charges, refunds, and disputes) for manual-free reconciliation.

Payout Reconciliation

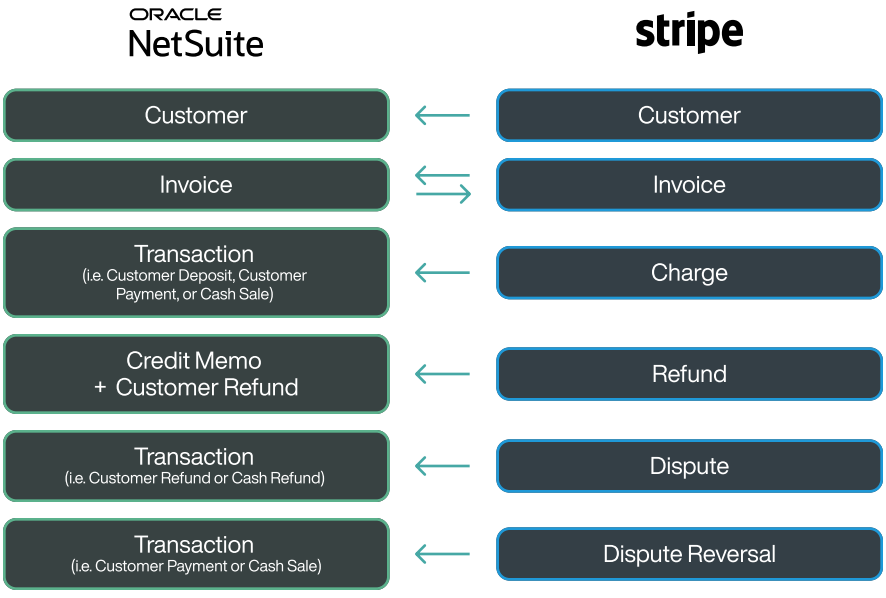
Automate Stripe payouts with NetSuite deposit records for faster close. Reconcile payments processed in NetSuite and externally from WooCommerce, Magento, or BigCommerce.

Note: Multi-account feature has an additional subscription fee for each additional Stripe account enabled.

Integrated Payment Processing



Data Orchestration Flows



Supported Use Cases

The solution supports many use cases and can be configured to work with your NetSuite setup.
Here are some of them:

→ Click Here to Pay

Send payment links to pay a single transaction or customer statement link to pay multiple transactions while applying credits

→ Rule-based Surcharging

Auto-apply compliant surcharges on credit card payments

→ Authorize & Capture

Reserve funds in a card transactions and approve for transfer at a later date.

→ Accept Prepayments

Take a down payment or deposit on a Sales Order and Quote/Estimate

→ Save Payment Methods

Add payment methods all from within NetSuite while maintaining full PCI compliance

→ Customer Installment Plan

Schedule customer payments over a period of time

→ Process Refunds

Process a refund record in NetSuite so it triggers a refund in Stripe

→ Recurring Billing

Automatically charge subscription invoices using the customer's default payment method

→ Recognize Subscription Revenue

Data Orchestration automates the import of Stripe Billing transactions into NetSuite, ensuring compliance and financial accuracy.

→ Payout Reconciliation

Automate Stripe payouts with NetSuite Deposit records for faster closing

→ Global Tax Compliance

Use Stripe Tax to calculate and collect Sales Tax, VAT, and GST in real-time on every NetSuite transaction.

→ Agentic Commerce

Power AI agent commerce by syncing your NetSuite product catalog directly to Stripe's Agentic Commerce Suite.

→ Multiple Stripe Accounts and NetSuite OneWorld

Enable PayPack to work with multiple Stripe accounts integrated with the same NetSuite instance (mapped to respective NetSuite subsidiaries / NetSuite OneWorld).

Additional Notes: The out-of-the-box functionality can be accompanied by further customization(s) to support your individual use-cases. Such customization(s) can be scoped, priced, and implemented as needed.

Data Orchestration Flows	Supported
Stripe Customer to NetSuite Customer	✓
Stripe Invoice to NetSuite Invoice	✓
Stripe Charge to NetSuite Transaction (i.e. Customer Deposit, Customer Payment, or Cash Sale)	✓
Stripe Refund to NetSuite Credit Memo + Customer Refund	✓
Stripe Dispute to NetSuite Transaction (i.e. Customer Refund or Cash Refund)	✓
Stripe Dispute Reversal to NetSuite Transaction (i.e. Customer Payment or Cash Sale)	✓
NetSuite Invoice to Stripe Invoice (Out-of-Band)	✓

Built for ORACLE NetSuite AI APPLICATION SuiteCloud Developer Network SuiteApp

Stripe Premier Partner

ORACLE NetSuite Alliance Partner

ORACLE NetSuite SuiteCloud Developer Network Partner